



Supervisor (FRSP)

The East River Family Strengthening Collaborative, a strong non-profit serving families, youth and seniors in Ward 7, is interested in hiring a Supervisor to provide direct supervision of at least one of its Family Rehousing and Stabilization Program (FRSP) units. The Supervisor will work closely with the Program Manager to ensure that the goals and objectives of the program are met. This program utilizes community resources to create innovative strategies that prevent homelessness; and support families who experience homelessness or are at imminent risk of homelessness. The goal is to reduce and ultimately prevent homelessness in the District of Columbia; by recognizing strengths of each family and facilitating meaningful connections to resources that support participants to grow their incomes and address their needs while reinforcing what is working well in their lives.

Job Responsibilities

- Works with the Program Manager and the Director of Family and Youth Programs to ensure that the objectives of the program are achieved.
- Directly supervisor a team of family support workers and social workers to ensure that the mandates of the program are met
- Provides clinical oversight through consultation and case reviews
- Provide support to staff using clinical tools such as motivational interviewing
- Manages human resource goals by recruiting, training, coaching, and disciplining employees.
- Communicates job expectations by planning, monitoring, appraising, and reviewing job contributions.
- Enhance staff morale by providing an open environment for staff to learn and perfect their engagement, case management and documentation skills.
- Implements production, productivity, quality, and customer-service standards by resolving problems, completing audits, identifying trends, determining system improvements, and implementing change.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests and exploring opportunities to add value to job accomplishments.
- Developing and preparing reports

Program Manager Qualifications / Skills:

- Staffing, planning, and people management
- Managing performance and profitability
- Promoting process improvement
- Clinical reviews and consultation
- Dealing with complexity, analyzing information, and implementing company vision

Education and Experience:

- Master's Degree in Social Work preferred but will consider Master's in Psychology or Counseling
- LICSW or LGSW preferred but will consider licensure in counseling
- Minimum 1-3 years of supervisory experience required
- Minimum 3 years of relevant case management experience required